

GROEP S, THE HRM-PARTNER (HUMAN RESOURCES MANAGEMENT), CHOOSES IDTECH AS ITS SECURITY PARTNER



Interview with Gino Chaumette, Maintenance Technical Manager at Group S.

Group S is an independent service company whose mission is to offer employers and the self-employed a range of specialist services relating to human resources management in the widest sense.

Group S employs 700 staff, including lawyers specialising in employment legislation and case managers who answer all requests for information on payroll and supplementary services issues.

Group S has a number of offices in Brussels, Flanders and Wallonia.

At the new building, located near Brussels South station in the city centre's Rue Fonsny, where the 350 company employees who work at the office come and go together with many visitors, the Maintenance Technical Manager, Gino Chaumette, requested

that installing the access control system be entrusted to IDtech. His wish was granted. A similar system had already been installed in the previous building, where it had worked wonderfully well for almost 20 years. But other arguments were crucial in the decision to continue this fruitful collaboration: impeccable on-site service, the reliability of the system, the simplicity of extending and updating the system, the availability of services, direct contact with the technical teams when advice is needed, training and the flexibility of the system's functions. These features made it natural for Mr Chaumette to recommend IDtech as the supplier of access control systems for the new building.

VISITORS ARE WELCOMED, ACCOMPANIED AND ESCORTED OUT OF THE BUILDING BY THE PERSON THEY ARE VISITING.

In this company, whose mission is to ensure the quality of human relations through its various activities relating to social security services, family benefits, human resources services and advice for the self-employed, a warm welcome for visitors is an essential element. You can feel it on entering this imposing building.

Priority is given to being available for clients. A policy that was crowned a few years ago with an award for the best social security service in Belgium.

DISCREET SECURITY

The warmth of the welcome should not be restricted by excessive security.

The security system is certainly present. But the video installation remains discreet. There is also an entry turnstile, a video entryphone at the entrance to the car park and an intrusion detection system.

The archive areas and plant rooms benefit from extra security. The access control system in place is supplemented with keyboards for code entry.

The building is also equipped with two code readers for activating/deactivating the alarm system, since the alarm system is always in operation.

The electronic security system was installed by a professional recommended by IDtech. IDtech prefers to recommend recognised professionals for tasks that do not involve access management and control directly. IDtech thus ensures perfect and totally independent collaboration with other security service providers.

CONTROLLING COMINGS AND GOINGS

The essential function of the access control system is to filter movement. Only company staff are authorised to move round the building, having first presented their badges to



the reader and obtained permission to enter.

Group S uses a flexible hours system. The staff arrive between 7.30 and 9.00 a.m. The system is not linked to a time management system; it only controls entry to the building.

The personnel policy is designed to be open, based on trust and the spirit of collaboration.

Visitors usually come to ask for information about social security services or the family benefits fund.

Visitors are directed towards desks specialising in these subjects. The desks are outside the Group S staff area, and

visitors do not therefore need an access badge.

IDTECH: THE OBVIOUS CHOICE

Loyalty is rewarded. The collaboration between Group S and IDtech has now been continuing enthusiastically for over 20 years.

The flexibility of the contact with IDtech has been a prominent factor in the continuation of the partnership, with new elements, upgrades for extensions or requested changes in use being regularly provided.

About IDtech

IDtech develops and markets high-tech solutions in the fields of access control, time recording, centralised alarm management and personalised badges. 75% of IDtech's staff is dedicated to customer service. IDtech has a considerable sales network made up of approved installers throughout Belgium. In addition, the company has a large network of international distributors, based in Thailand, Malaysia, India, Pakistan, Hungary, Austria, France, Romania, Turkey, Jordan, Libya, Saudi Arabia, Qatar, Bahrain, Kuwait, Egypt, Togo, Kenya, Malta, Morocco, Luxembourg, the Netherlands, Cameroon and the United Arab Emirates. Its customer portfolio now boasts more than 6,000 companies.

The number of people making daily use of IDtech's identification equipment worldwide is estimated at 3,000,000.